National Awards for e-Governance 2021-22

30th June, 2022
# About the Awards

## Purpose of the Award

1. Recognize achievements in the area of e-Governance
2. Disseminate knowledge on effective methods of designing and implementing sustainable e-Governance initiatives
3. Encourage incremental innovations in successful e-Governance solutions
4. Promote and exchange experiences in solving problems, mitigating risks, resolving issues and planning for success

## Scope of the Award has been expanded to

1. Identify areas of significant outcome – oriented performance by Districts/States
2. Recognize the best in facilitating implementation of new initiatives and bring transparency by use of technology
3. Achievement in implementation of e-Governance innovation
4. Initiating and implementing an innovative project to meet stakeholder’s requirement through use of ICT
5. Use of technology in bringing perceptible improvement in processes/systems
6. Making public delivery systems responsive, transparent and efficient particularly by leveraging technology
7. Bringing significant improvement/enhancement by use of technology
## Awards Snapshot

<table>
<thead>
<tr>
<th>Award Categories</th>
<th>Nominations invited</th>
<th>Number of Awards</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Excellence in Government Process Re-engineering for Digital Transformation</td>
<td>(i) Central Ministries/Departments (ii) State/UT Govts.</td>
<td>4 Awards (two each for Centre and State)</td>
</tr>
<tr>
<td>2 Excellence in providing Citizen Centric Delivery</td>
<td>(i) Central Ministries/Departments (ii) State/UT Govts.</td>
<td>4 Awards (two each for Centre and State)</td>
</tr>
<tr>
<td>3 Excellence in District level initiative in e-Governance (i) North-East States and Hill States (ii) UTs (including Delhi) (iii) Other States</td>
<td>District and Local Bodies</td>
<td>6 Awards (two for each category)</td>
</tr>
<tr>
<td>4 Outstanding research on Citizen Centric Services by Academic/Research Institutions</td>
<td>Academic/Research Institutions (Government and Non-Government)</td>
<td>2 Awards</td>
</tr>
<tr>
<td>5 Excellence in Adopting Emerging Technologies</td>
<td>Central Ministries/Departments, State/UT Governments, Central and State Government PSUs</td>
<td>2 Awards</td>
</tr>
</tbody>
</table>

**GOLD**
Certificate and Trophy for the awarded project with Cash Award of Rs. 5 lakhs

**SILVER**
Certificate and Trophy for the awarded project with Cash Award of Rs. 3 lakhs
## Award categories at a glance

### Excellence in Government Process Re-engineering for Digital Transformation

- Improvement in outcomes related to efficiency, effectiveness of process, cost, quality, service delivery, data analytics or a combination of these through a Dashboard/app
- Impact should indicate a significant digital transformation
- **Four Awards** under this scheme

### Excellence in providing Citizen Centric Delivery

- Providing e-Services to citizens, the unique digital instance for all government entities
- Cover areas of status of accessibility, content availability, ease of use, information security & privacy, end service delivery, integrated service delivery, and tracking in Delivery of Public services
- **Four Awards** under this scheme

### Excellence in District level initiatives in e-Governance

- Recognize the district level e-Governance projects including in the field of redressal of Public Grievances
- Delivering enhanced value to citizen’s through effective use of ICT
- **Six Awards** under this scheme
<table>
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<tr>
<th>Award categories at a glance</th>
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**Outstanding research on Citizen Centric Services by Academic/Research Institutions**

- Recognize the exemplary research in the field of e-Governance by Academic/Research institutions for the benefit of citizens

- **Two Awards** under this scheme

**Excellence in Adopting Emerging Technologies**

- Recognize the exemplary adoption of emerging technologies for e-Governance projects

- Technologies such as blockchain, artificial intelligence, machine learning, natural language processing etc.

- **Two Awards** under this scheme
Call for Registration

All are requested to register at https://nceg.gov.in/

Note

• The window for Registration opens from 1st July 2022 and the last date of application submission is 31st July 2022 (There will be no further extension for the last date of submission)
• Please contact N.B.S Rajput (Joint Secretary) (011) 23360331 / nbsrajput[at]nic[dot]in, Prisca Mathew (Deputy Secretary) (011) (23401429) / pmathew[dot]edu[at]nic[dot]in for any clarifications
Department of Administrative Reforms and Public Grievances is the key stakeholder and monitors the entire processing of the applications.

Stages of Evaluation

1. Submission of the Application
   - Online applications are invited from participants across the award categories in the prescribed application format through the online portal.

2. 1st stage Shortlisting of Applications
   - Screening Committee chaired by JS level officer examines the applications based on the scoring across defined evaluation parameters and selects nominations for spot study/project verification.

3. 2nd stage Shortlisting of Applications
   - This stage factors in the supporting documentation and evidence gathered from spot study/project verification.
   - Screening Committee then examines the reports and shortlists applications for Jury.

4. Evaluation by Jury
   - Jury chaired by AS level officer assesses the shortlisted projects based on the presentations delivered by the project heads before the Committee. The Committee may also select projects for Special Jury Award.

5. Felicitation of the Awardees
   - The Awardees are felicitated in the National Conference on e-Governance to celebrate the success of the high impact projects in the e-Governance arena.
## Revamp and Changes from previous years

<table>
<thead>
<tr>
<th>Details</th>
<th>Earlier Scheme</th>
<th>NAeG 2021-22</th>
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</thead>
<tbody>
<tr>
<td>No. of Awards</td>
<td>28</td>
<td>18</td>
</tr>
<tr>
<td>Date to be conferred</td>
<td>During 24\textsuperscript{th} NCEG held on 7\textsuperscript{th} and 8\textsuperscript{th} January, 2022</td>
<td>During 25\textsuperscript{th} NCEG proposed to be held in November, 2022</td>
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<tr>
<td>Pre Qualification Criterion</td>
<td>The project should be operational for a period of at least one year as on 30.09.2020 for all categories except Category 5 and 6 where it must be operational on 30.09.2020</td>
<td>The project should be operational for a period of at least one year for all categories except Category 5 where it must be operational on 30.09.2021</td>
</tr>
<tr>
<td>Award Amount</td>
<td>Gold - 2 lakhs, Silver - 1 lakhs</td>
<td>Gold - 5 lakhs, Silver - 3 lakhs</td>
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General Terms and Conditions

• Online Registration of the organization is mandatory before submitting online application form
• An organization needs to register only once and can submit more than one project/initiative through the same login ID
• Only incumbent Head of the organization may register and submit online applications. Email/Hard Copies/fax of the applications forms will not be accepted
• The application must reflect the organization email ID, individual email ID applications will be rejected at any stage of the scrutiny of the applications or till the award function.
• Details furnished would need to be comprehensive and cover the specified aspects of the initiative. Incomplete submissions not complying with the directions/guidelines detailed herein would not be considered
• Applications without completely filled information will be summarily rejected.
• The decision of DARPG, Government of India in selecting the project/initiative for National Award for e-Governance, shall be final and binding on all the nominations
• Verification of the ownership of all shortlisted projects shall be carried out before finalizing results. Supporting details shall be made available by the Project in Charge
Important Dates

**1st July 2022**
Applications invited for nominations in NAeG 2021-22

**31st July 2022**
Last Date for Submission of Applications

**15th September 2022**
Presentation before Jury Committee
Thank you