

Project Details: NAeG/14-15/00059

Project id -	NAeG/14-15/00059
Name of The Project	Online Integrated Employee Centric Services Portal - SAMPARK
Category of Award Applying for	Innovative Use of ICT by Central Government PSUs
Date of Launch	01-10-2012
Summary/Objective of the project	<p>Online Integrated Employee Centric Services Portal is one of its kinds of One stop, Single window, Multiple services providing system, developed totally IN-HOUSE and possibly one of its kinds in any of the central PSUs, covering all types of Employees. BHEL Bhopal is probably one of the few Central PSUs in the country, to have developed in-house and implemented a complete Employee Centric Services Portal for all the sections of the employees, covering a number of discrete applications and integrating the data outputs of a number of different databases to arrive at a Comprehensive platform for information sharing. The Initiative is an Integrated , Workflow base, in-house developed Portal for all the Employee centric services which covers working as well as ex-employees. SAMPARK is an innovative way of increasing the satisfaction levels and productivity of employees who are important stakeholders of the company. The main objectives of this Portal is to</p> <ol style="list-style-type: none"> 1. Provide Employee Centric Services Portal for all the sections of the employees, covering a number of discrete applications and integrating the data outputs of a number of different databases to arrive at a Comprehensive platform for information sharing. 2. To achieve Zero Query, 100% accuracy, 100% On-time delivery of services, 99.99% Availability of Services and Zero Visit to Office. 3. A unique Corporate Social Responsibility (CSR) initiative taken by BHEL, for ex-employees, who form a large part of the BHEL Fraternity 4. Provide an online platform for BHEL ex-employees using which they can interact with BHEL & among themselves with the use of IT/Internet 5. System facilitates Disbursement of Pension to Ex-employees under the BHEL Employees Pension Scheme 6. Serves as a platform for sharing information and news related to Ex-employees 7. To bring about complete Transparency & Accountability in all Employee Centric services 8. To Improve efficiency , Consistency and effectiveness of responses to various employee centric services Awards and Accolades ----- <p>- This Initiative has won the 1st Prize in the CSI National Awards for Excellence in IT 2013. The award consists of Rs. 1 lakh , a trophy and Certificate . - This Project has been registered for COPYRIGHT - Won Gold in Quality Circle Forum of India - Award for Excellence in BHEL Key Features of the Initiative -----</p> <p>- An Integrated, Workflow based Portal for all Employee Services - One of its kinds in any of the PSUs - Unique CSR Initiative - GREEN IT - Paperless Office - 100% In-house developed - Covering all categories of Employees (Including Workers) - Bi-Lingual and User Friendly - Enhanced Employee Productivity and Satisfaction level - Notifications at every action - Accessible from Anywhere - Replicated in BHEL sister units</p> <ol style="list-style-type: none"> 1. On Roll Employees of BHEL-Bhopal , working in the organization and across the various on-sites, spread in the country 2. Ex-employees of BHEL-Bhopal , who reside across the various parts of the globe 3. Finance & HR department of BHEL for smooth disbursement of Pension and All Employee centric services
Beneficiary of the project	
Details of Project Head	
Name	VIVEK PATHAK
Designation	Sr. MANAGER (IT)
Gender	Male
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Details of team members, if any, other than Project Head:-	
Name(1st team member)	RAJNEESH RAI
Designation(1st team member)	Sr. ENGINEER (IT)
Name(2nd team member)	Dr. MUKESH ARORA
Designation(2nd team member)	Additional General Manager (IT,Comm)

Name(3rd team member)

N P Sanodia

Designation(3rd team member)

Sr. Deputy General Manager (IT)

Name(4th team member)

Designation(4th team member)

Name(5th team member)

Designation(5th team member)

Name(6th team member)

Designation(6th team member)

[Award Specific Form](#)

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Supporting documents:-

[Award Specific Form](#)

[Self Certification by the Project Head](#)

[Self Certification by the Project Head](#)