

**Cyber Security Division  
National Informatics Centre  
New Delhi**

8/5/2013

**Subject: Website Audit - Third Party**

**Site Name:** Public Grievances Portal (Government of Punjab)

**Main Site URL:** <http://publicgrievancepb.gov.in>

**Alias URL:**

**Temporary / Staging URL:** <http://grievance.nic.in:8080/spgrams/punjab>

The Above site is the replica of the application <http://spgrams.nic.in> which has undergone a third party audit by M/s AKS Information Technology Services Private Ltd and has been certified

to be safe for hosting as per the auditor's certification.

The site comprises of a set of .php applications for facilitating information sharing to it's users. The contents audited have been made available on the staging URL

**Note:** The application owners must revert back for re-audit for any application changes and additions. Refer to audit policy.

**Recommendations:**

1. Site may be hosted with privileges of Read only permission. Write permission is required for the folder "important".
2. Site is to be deployed over SSL for the URL <https://publicgrievancepb.gov.in>
3. Web Server and OS level Hardening need to be in place for the production server.

Gayathri N

**STD(Ratnaboli Ghorai Dinda)**

**DDG(Neeta Verma), IDC, C.G.O, New Delhi**

**Copy to STD(S.N. Sowpari), NIC, NIC-DARPG**

**Action to PersInfoTech**