

eOffice has been designed in sync with the needs of a modern Government and has been conceived as the instrument for the Next Generation Government.



FILE MANAGEMENT SYSTEM



LEAVE MANAGEMENT SYSTEM



TOUR MANAGEMENT SYSTEM



eSERVICE BOOK



PERSONNEL INFORMATION MANAGEMENT SYSTEM



KNOWLEDGE MANAGEMENT SYSTEM



COLLABORATION & MESSAGING SERVICE

DEPARTMENT OF ADMINISTRATIVE REFORMS & PUBLIC GRIEVANCES





The Government of India, in recognition of the long-felt need for efficiency in government processes and service delivery mechanisms, has included e-Office as a core mission mode project (MMP) under the National e-Governance Plan (NeGP).

Department of Administrative Reforms and Public Grievances(DARPG) is Nodal Department for facilitating implementation of e-Office MMP in Central Ministries/Departments.

National Informatics Centre(NIC) is Technology Partner



# Vision : To bring in an efficient, transparent

## and accountable government



- Improve efficiency & effectiveness of the government
- Provide for effective resource management
- Reduce processing delays
- Enhance transparency & accountability



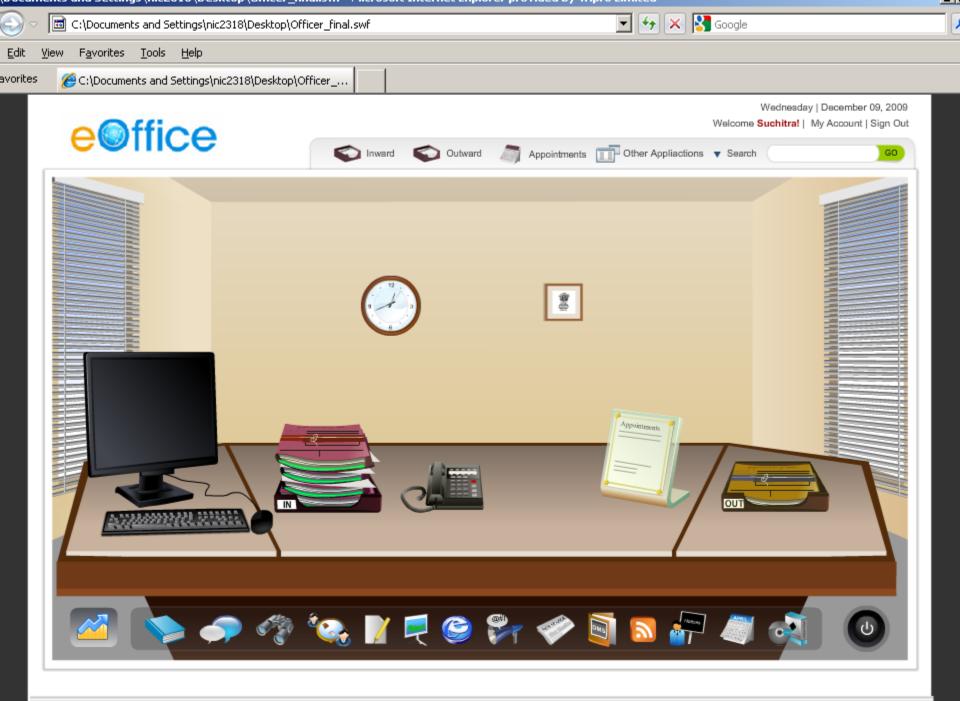
#### Establish a Single Product for reuse in the Government.

e-Office – Objectives

#### To avoid Duplication of efforts

#### To avoid redundant Data storage

**To promote Inter/Intra Govt Information Sharing** 



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**E-Office Modules** 

eOffice component	7 Proposed benefits to be delivered
e-File	Electronic processing of files
Knowledge Management Services	Online repository of important documents for easy access
e-Leave	Electronic leave application and approval and maintenance of leave records



#### **E-Office Modules**

eOffice component	Proposed benefits to be delivered
e-Tour	Online tour request and approval process and Settlement and Claims
	Online submission of form to Admin/HR, MIS reports for Top Management, Complete Service Book online.
CollaborationandMessaging Services	Appointments(eScheduler),eDirectory,InstantMessaging,DiscussionForum,InformationandBulletinBoardInformationInformation



#### **The Need**

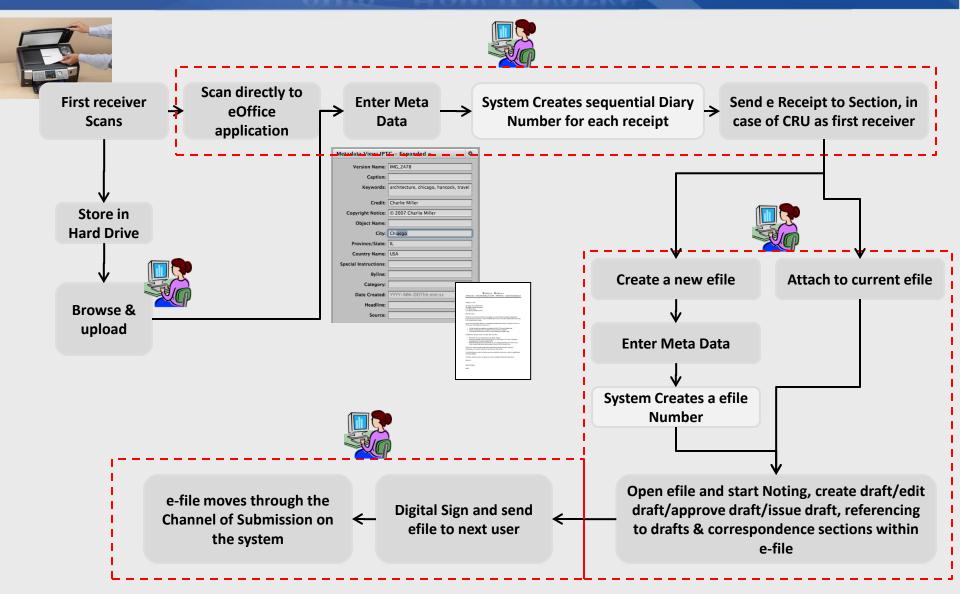
- No loss of files in case of calamities
- Minimize the cases of lost and misplaced files
- Faster search and retrieval of files
- Preservation of records
- Space and Environment saving



- Scanning and Diarisation of incoming documents/letters
- Forwarding to others (single and multiple recipients)
- Creation of electronic file
- File history and Movement display
- Search and Query
- Electronic File Movement with digital signature.



#### efile – How it works



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2	
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Site is best viewed in 1024x768 pixels resolution



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- Dashboard view with alerts for different categories of Files and Receipts lying with self and subordinates.
- Automatic Generation of Acknowledgement for received letters
- Follow up Setting reminders on files and receipts
- Global Search on metadata and content
- Added security with Digital Signatures
- Email and SMS alerts on important files
- MIS Reports



- Central Document Repository- Acts, Circulars, Office Orders, Annual reports
- Documents available at a single location
- Metadata compliant with Metadata standards.
- Online free text and advance search
- Sharing of Documents and Folders with other users.



#### **Personnel Information System**

#### 1. BIO-DATA

- 2. Certificate and Attestation
- 3. Previous Qualifying Service & Foreign Service
- 4. Service History/Record of Service Event
- 5. Record of verification of Service
- 6. Leave Account
- 7. Leave Travel Concession Availed (LTC), House Building Advance CGEGIS Scheme
- 8. Comments of Internal Audit







#### eLeave – Features

- Leave application
- Leave cancellation
- Leave extension
- Joining report
- Leave approval
- Leave sanction
- Leave Balance

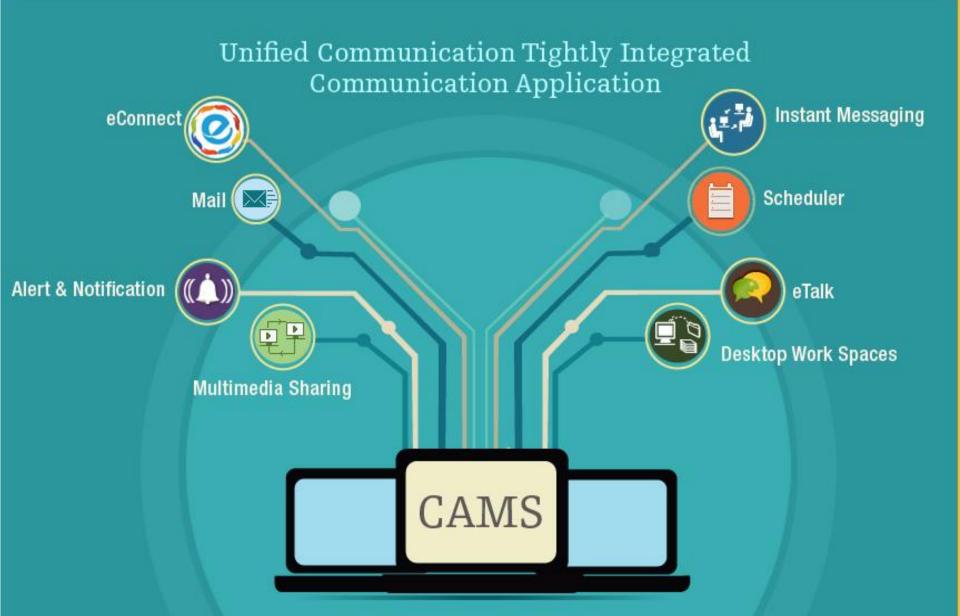
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- Collaborative Government
- -Networking within the Government
- Platform for Engaging Government employees
- -Sharing and Connecting
- Document Exchange



Collaboration & Messaging



# **Collaboration & Messaging Platform –eConnect**

Unified Communication Tightly Integrated Communication Application

#### eConnect



eConnect is a Social Medium Product from the family of eOffice Product Suite .

Collaboration & Messaging Platform-eTalk

#### Unified Communication Tightly Integrated Communication Application





#### Recent Initiatives-Mobile eOffice





#### eOffice – Expected Benefits

Employee

**Convenience** 



# Accountability Effectiveness

### Efficiency

#### Transparency

slide 24



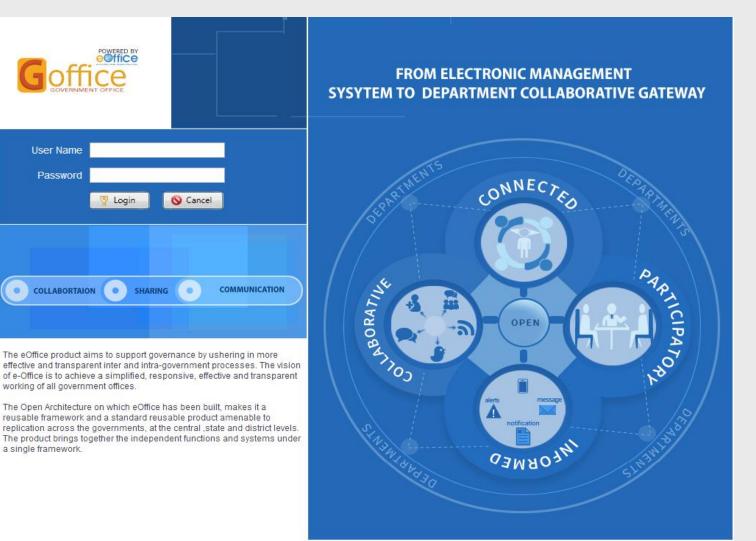


- eOffice implementation requires a high level of commitment
- Requisite infrastructure.
- Change Management
- Simplify Process- Process Reengineering



#### Way Ahead: The Big Picture

#### Platform Connecting the Government





- Aggregation of data residing in individual eOffice instances *into Big Government Data*.
- Government Global Directory and Knowledge Bank
- One point access for Search and Retrieval



- Source is directly from the originating department itself
- Any new version of the circular will be tagged to the original document from the respective department.
   (Very often the latest circular gets missed out and reference is made to older circulars of the same case)
- Promote digitally signed circulars to be uploaded.



- Overall Commitment
- Planning & Strategizing
- Time bound execution
- Bringing participation
- Simplifying Process
- Standardisation
- Transition and Managing the Transition



30

# Thanks